

60TH MDG STRATEGY MAP

VISION: Flagship medical center...advancing global care

MISSION: Support a global ready force through safe innovative care

MOTTO: "Airmen FIRST, Medics Always"

PRIORITIES	GOALS	METRICS	TARGETS
1. READINESS	1.1 Maintain Medically Ready Airmen (SGP)	1.1.1. PIMR - % ready 1.1.2. Code 37/MEB 1.1.3. DNIF/DNIC	1.1.1 80% (AF goal) 1.1.2 Evals completed within DAWG criteria 1.1.3 95% Ready, < 2% long term DNIF/DNIC
	1.2 Ensure Well-Trained, Well-Equipped, and Current Medics (MDSS/CC)	1.2.1 RSV training 1.2.2 Disaster Tm Tng 1.2.3 Enlisted UGT 1.2.4 UTC training 1.2.5 Reestablish IM residency at DGMC in 2015	1.2.1 100% upon deployment 1.2.2 85% current 1.2.3 100% AFTR documentation 1.2.4 100% upon deployment 1.2.5 Complete RCA/BCA/CCA for AFMOA NLT Feb '14
	1.3 Support the Full Spectrum of Military Operations (MDSS/CC)	1.3.1 CCATT mission 1.3.2 ERPASS	1.3.1 10 of 12 Teams FMC 1.3.2 100% FMC by end of CY '13
2. BETTER CARE	2.1 Provide Safe Care (SGH)	2.1.1. Do no (zero) harm 2.1.2. Coordinated Care	2.1.1.1 Zero Sentinel Events 2.1.1.2 Good Catches >80% of PSR 2.1.1.3 Reduce preventable hospital-acquired conditions 10% 2.1.2.1 Reduce hospital readmissions by 5% 2.1.2.2 90% of patients discharged from inpatient services receive follow-up call within 48 hours 2.1.2.3 95% of case managed EFMP families have CM hand-off with gaining base
	2.2 Deliver Quality Care (SGH)	2.2.1 Inpatient Quality Indicators 2.2.2 Patient Centered Care 2.2.3 Referral Management	2.2.1.1 Achieve 95% on JC measures (ORYX) 2.2.1.2 Achieve >90% VTE accountability 2.2.2.1 Increase HEDIS diabetes measures score by 5 2.2.2.2 PCMH continuity: >70% provider / >90% team 2.2.3.1 >95% of wounded warriors contacted by RMC for referral assistance within 14 days (7 days for flyers) 2.2.3.2 >90% Satisfaction rate for off-base referral authorizations

	2.3 Promote Positive Patient Experiences and Outcomes (MDG/CD)	2.3.1 Inpatient Satisfaction 2.3.2 Outpatient Satisfaction	2.3.1 TRISS 80% 2.3.2 SDA 90%
3. BETTER HEALTH	3.1 Encourage Healthy Behavior (AMDS/CC)	3.1.1 Tobacco Free 3.1.2 Responsible Alcohol Use	3.1.1 Tobacco Free Medical Campus by Sep '13 3.1.2.1 Increase total eCHUG completion number to 500 AD 60 MDG members age 30 3.1.2.2 Institute Airman's Pledge by May '13
	3.2 Enhance Resiliency and Human Performance (MDG/CD)	3.2.1 Comprehensive Airmen Fitness	3.2.1.1 Ensure DHA on time completion rate >95% 3.2.1.2 MDG participate in all four 60 AMW Pillars
	3.3 Reduce Illness and Injury (SGA)	3.3.1 Sustain VPP practices 3.3.2 Reduce DGMC occupational injuries	3.3.1 Obtain VPP recertification NLT Dec '13 3.3.2 90% of the 2013 established EOC Safety goals
4. BEST VALUE	4.1 Increase Patient Recapture (SGA)	4.1.1 VA Sharing Agreement 4.1.2 Recapture leakage to the network 4.1.3 Focus on McClellan recapture	4.1.1.1 Meet JIF ROI targets 4.1.1.2 Submit FY14 JIF by 4 Jun '13 4.1.2.2 Reduce monthly purchase network care costs below \$2M for 6 months 4.1.2.2 Develop recapture specialty care marketing plan 4.1.3 50% increase in McClellan's Specialty Care outside DGMC ROFR
	4.2 Improve patient Throughput (SGN)	4.2.1 Get patients IN the beds 4.2.2. Get patients OUT of the beds	4.2.1.1 >80% patients "Door to Floor" within 3hrs 4.2.1.2 MSU/ICU >80% occupied staffed beds 4.2.2 90% patients meet DRG LOS standards for Top 10 Diagnoses